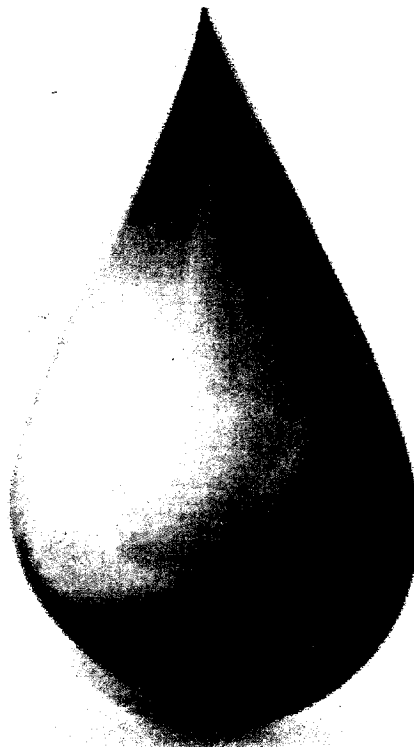


water@douglascherokee.org

(423)-318-6926

Low Income Household Water Assistance Program

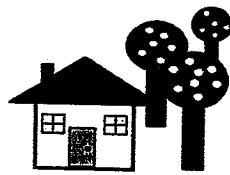
Call Douglas Cherokee today to see if you qualify for the new LIHWAP Program!



Water Assistance Program

**Serving Residents of:
Cocke, Grainger, Hamblen,
Jefferson, Monroe & Sevier
Counties**

**Douglas Cherokee Economic Authority Inc.
534 East First North Street, Morristown, TN 37814**



LIHEAP Applicants

YOU CANNOT APPLY FOR LIHEAP IF YOU STILL HAVE A LIHEAP CREDIT ON YOUR ENERGY ACCOUNT

We will need the following information in order to complete your application:

- Complete application. Do not leave any area blank. **Be sure to sign it!**
- Government issued ID for the Household member who signs the application.
- Social security cards (or two alternate forms of ID if undocumented), for **everyone** in the household that is over a year old. **We DO NOT count separate households.**
- Gross income proof** for everyone in the house for the last 30 days.

We CANNOT use bank statements except for Social Security or SSI.

- Head of household must sign a Zero Income statement for anyone over the age of 18 that has no income. (You can request one.)
- Proof of veteran or active military status. (VA ID card, DD214, etc.)
- Copy of current utility bill.
- You must provide a print out from your energy provider(s) that shows your usage for the last 12 months, or however long you have lived at your current address.
(Electric, Natural Gas, Propane, Kerosene, Wood or Coal)
- If you live in Public Housing and receive any type of Utility Reimbursement, you must provide written proof from the Housing Authority of the amount of your reimbursement.
- Please request an Application Addendum if you need help with a **past due water bill.**

**Please do not turn in your application if you do not have all required documents.
You can mail your completed application and required documents to**

COCKE COUNTY – P O Box 68, Newport, TN 37822 – 423-623-3066

GRAINGER COUNTY – P O Box 191, Rutledge, TN 37861 – 865-828-5228

HAMBLEN COUNTY – P O Box 1218, Morristown, TN 37816 – 423-318-6933

JEFFERSON COUNTY – P O Box 306, Jefferson City, TN 37760 – 865-475-4745

MONROE COUNTY – 884 Englewood Road, Suite C, Madisonville, TN 37354 – 423-442-3769

SEVIER COUNTY – P O Box 4432, Sevierville, TN 37864 – 865-453-7131

Or return them via email to: dcliheap@douglascherokee.org

**If you have any questions or need assistance filling out the application,
please call us at the numbers listed above for your county.**

Check out our website for more info and downloadable forms: www.dcea-liheap.org

FACT SHEET FOR LIHEAP APPLICANTS REFERRED TO THE
WEATHERIZATION ASSISTANCE PROGRAM

Referral Procedures

If you are interested in having your house or apartment weatherized and have not received such assistance at your present address since September 30, 1993, your LIHEAP application will be referred to the Weatherization Assistance Program (WAP). The WAP is currently being operated in this area by the:

EAST TENNESSEE HUMAN RESOURCE AGENCY

Due to limited funds for the WAP and the possible backlog of eligible persons whose applications have been approved, there may be a delay of several weeks, months, or longer before assistance may be available to you. Such delays are caused by local agency backlogs and vary in length across the state.

If you wish, you may contact the local WAP office regarding your application at the following address and telephone number:

Weatherization Assistance Program
911 Crosspark Drive
Suite D100
Knoxville, TN 37923
865-691-2551

The local WAP agency named above will contact you when assistance under the program may be provided.

Services available under WAP

Please note that the following services are based upon building conditions, recommendations on energy surveys and expenditure limits:

1. Insulation of attic, floor, and electric water heaters
2. Caulking of doors and windows
3. Installation of weather stripping and thresholds
4. Glazing of windows
5. Installation of window and door screens
6. Use of reflective sealant for mobile homes
7. Installation of smoke detectors
8. Replacement/repair of water heater and/or refrigerator
9. Installation of prime and storm windows



Douglas-Cherokee Economic Authority Inc.

P.O. Box 1218 Morristown TN 37816 Phone: 423-587-4500 www.douglascherokee.com

Community Services Application FY 2022

Received stamp:

Name (First, MI and Last): _____ Address: _____
 City: _____ TN Zip: _____ Mailing Address (if different than above): _____
 Phone: _____ Cell (if different): _____ Work Phone: _____ Email: _____

Circle the County you live in: **Cocke** **Grainger** **Hamblen** **Jefferson** **Monroe** **Sevier**

HOUSING INFORMATION: Rent Own Homeless Public Housing Temporary living with family/friends Student Other _____

Please check any service below, that you may need assistance with, or information about!

SERVICES: Head Start/Child Care Medical/Dental/Rx Nutrition Services Utilities Energy Efficiency Water Transportation/Cleaning
 Housing Education Employment Tutoring HVAC Repair Rent/Mortgage Necessity Closet Infant Care Items Partners for Success

Name	Marital Status	DOB	(Inability or Refusal to provide SSN may result in denial, unless child under 1 yr old) Full S.S.#	Ethnicity/Race	Sex M/F	Disabled	Veteran	Active Military	Food Stamps	WIC	Child Care Voucher	Medical Ins ?	Type of Health Insurance	Education level	Relation To the Applicant	Income Type/ Source	Monthly Income	
1.			-		MF	YN	YN	YN	YN	YN	YN	YN						
2.			-		MF	YN	YN	YN	YN	YN	YN	YN						
3.			-		MF	YN	YN	YN	YN	YN	YN	YN						
4.			-		MF	YN	YN	YN	YN	YN	YN	YN						
5.			-		MF	YN	YN	YN	YN	YN	YN	YN						
6.			-		MF	YN	YN	YN	YN	YN	YN	YN						
7.			-		MF	YN	YN	YN	YN	YN	YN	YN						
8.			-		MF	YN	YN	YN	YN	YN	YN	YN						
9.			-		MF	YN	YN	YN	YN	YN	YN	YN						
10.			-		MF	YN	YN	YN	YN	YN	YN	YN						
# in HH _____													Method of Eligibility: Verified _____		Self-Declaration: _____		Total Household Income: _____	

Please see back page to complete and sign this application

Have you been served by this agency since October 1, 2020? Yes or No _____
 Do you have reliable transportation? Yes _____ or No _____
 If anyone in the household is employed, please list Employer Name: _____ Phone: _____ Start date: _____
 Employer Name: _____ Phone: _____ Start date: _____

NOTE: YOU MUST ATTACH INCOME DOCUMENTATION FOR EVERY PERSON IN THE HOUSEHOLD

OUTREACH

If you live in public housing and receive a Utility Allowance, how much do you get per month? \$ _____ Utility Reimbursement amount? \$ _____
 Has your home been served under the Weatherization Program? Yes _____ or No _____
 Are you interested in the Weatherization Program Yes _____ or No _____
 Do you have a disconnect notice currently? Yes _____ or No _____
 Are your utilities (Electric, Natural Gas, or Water) disconnected? Yes _____ or No _____
 Are you in short supply, or completely out of a Home Delivered Fuel Source or Wood? Yes _____ or No _____

Please circle the Energy Sources you use in your home: Electric Natural Gas LP Propane Kerosene Fuel Oil Wood Coal

1) Energy Supplier Name or Utility Board 1st choice to be paid: _____ Acct #: _____ Vendor Phone: _____
 Name on Account: _____ If in another person's name, who is responsible for the bill payment? _____
 2) Energy Supplier Name or Utility Board 2nd choice to be paid: _____ Acct#: _____ Vendor Phone: _____
 Name on Account: _____ If in another person's name, who is responsible for the bill payment? _____
 3) Water Vendor information: _____ Water Acct#: _____ Water Vendor Phone : _____
 Name on Account: _____ If in another person's name, who is responsible for the bill payment? _____

Please tell us about your situation and why you need our services:

How do you plan to address your situation going forward, what are your goals?

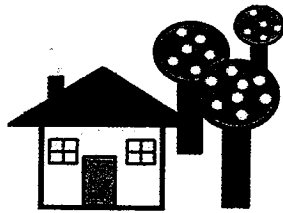
I certify that all of the information provided by me is true and correct. I authorize the verification of any and all information provided herein to determine my eligibility and acknowledge I have been informed of the appeal process. I understand that I will be notified in writing of my eligibility status. Identifying information provided by you for determination of your eligibility for CSBG, LIHEAP, or any other fund source under this Agency, and for the provision of services from the program will be considered confidential, unless otherwise authorized or required by law, will not be shared with any other persons or agencies except for the purposes directly related to the administration of the program funds provided by CSBG, LIHEAP, or any fund sources used for the above services through this Agency. I attest under penalty of perjury that all persons applying for and receiving aid are either a United States citizen or qualified alien as defined by 8 U.S.C. §1641(b), or eligible immigrants. I swear under penalty of perjury (a crime for lying under oath) and all other applicable penalties that the statements made on this application, any attachments, and to whoever interviewed me are true and correct. I understand that anyone who fraudulently covers up a material fact or who knowingly gives false information for the receipt of CSBG, LIHEAP, or any services funded under the Community Services Program through Douglas-Cherokee Economic Authority Inc., is liable upon conviction of a fine of \$10,000 or imprisonment for not more than five years, or both. I am the customer of record, the customer's authorized agent or an authorized third party for the service account(s) identified in this application, and I authorize my service Provider/Vendor, for the service(s), that I applied for, to disclose my customer data as requested by the administering Agency listed on this application.

I DO _____ OR DO NOT _____ AGREE THAT THE INFORMATION CONTAINED ON MY APPLICATION MAY BE SHARED WITH OTHER AGENCIES FROM WHICH I SEEK ADDITIONAL SERVICES.

Applicant Signature _____ Date _____
 Representative (Relationship/reason for signing) _____ Date _____
 DCEA Intake Worker: _____ Date: _____

Douglas-Cherokee Economic Authority Inc. does not discriminate on the basis of age, race, color, national origin, sex, disability, ancestry, status as a veteran, or any other characteristics protected by Federal, State, or Local will be excluded from participation in, or be denied benefits of, or be otherwise subjected to discrimination in the operation of any DCEA Programs, or treatment of clients, or employees. This includes CSBG, LIHEAP, and all fund sources used by this Agency.

Douglas-Cherokee Economic Authority Inc.



LIHEAP

and



LIHWAP

COULD YOU USE SOME HELP WITH YOUR UTILITY BILLS?

**HELP IS AVAILABLE THROUGH THE LIHEAP & LIHWAP
at DOUGLAS CHEROKEE ECONOMIC AUTHORITY
IF YOUR HOUSEHOLD INCOME IS BELOW THESE LIMITS**

FY22 (effective 10/1/2022) LIHEAP INCOME SCALE		
Size of Household	Annual Max	Monthly Max
1	\$26,469	\$2,205
2	\$34,613	\$2,884
3	\$42,757	\$3,563
4	\$50,902	\$4,241
5	\$59,046	\$4,920
6	\$67,190	\$5,599
7	\$75,334	\$6,277
8	\$83,478	\$6,956

***for each additional member in household over 8 add \$8,144 annually or \$679.50 monthly per person

ELECTRIC-GAS-PROPANE-KEROSENE-WOOD-COAL-WATER

**BENEFIT AMOUNTS UP TO \$1,250 PER HOUSEHOLD
(or more if water bills are in arrears)**

**PLEASE CONTACT THE NEIGHBORHOOD SERVICE CENTER
IN YOUR COUNTY FOR AN APPLICATION OR MORE INFO**

CONTACT INFORMATION IS ON THE BACK OF THIS PAGE

**YOU CAN FIND MORE INFORMATION AND DOWNLOADABLE
APPLICATION FORMS AT DCEA-LIHEAP.ORG**

**ALL FORMS AND APPLICATIONS FOR ANY COUNTY CAN BE
RETURNED VIA EMAIL TO DCLIHEAP@DOUGLASCHEROKEE.ORG**

Cocke County Neighborhood Service Center

353 Driskill Circle, Newport, TN 37821 (P.O. Box 68, 37822)

Phone: 423-623-3066/3067 Fax: 423-625-9314

Clear photos of applications and forms can be texted to 423-608-1470

Grainger County Neighborhood Service Center

7765 Rutledge Pike, Rutledge, TN 37861 (P.O. Box 191)

Phone: 865-828-5228/5229 Fax: 865-828-6072

Clear photos of applications and forms can be texted to 865-469-2003

Hamblen County Neighborhood Service Center

224 Lincoln Avenue, Morristown, TN 37813

Phone: 423-587-3076 Fax: 423-587-9220

Clear photos of applications and forms can be texted to 423-307-3153

LIHEAP Main Office

534 E. 1st North Street, Morristown, TN 37813 (P.O. Box 1218, 37816)

Phone: 423-318-6933 Fax: 423-581-4689

Clear photos of applications and forms can be texted to 423-273-4310

Jefferson County Neighborhood Service Center

1409 Russell Avenue, Jefferson City, TN 37760 (P.O. Box 306)

Phone: 865-475-4745 Fax: 865-471-6081

Clear photos of applications and forms can be texted to 865-469-2057

Monroe County Neighborhood Service Center

884 Englewood Road, Unit C, Madisonville, TN 37354

Phone: 423-442-3769 Fax: 423-442-7928

Clear photos of applications and forms can be texted to 423-506-2897

Sevier County Neighborhood Service Center

750 Old Knoxville Highway, Sevierville, TN 37864 (P.O. Box 4432, 37862)

Phone: 865-453-7131/7132 Fax: 865-774-9719

Clear photos of applications and forms can be texted to 865-469-3563

Or emailed to apply2sevier@douglascherokee.org